

You work hard protecting you customers. We work hard protecting you.

Liberty Mutual Insurance Agents E & O Program Checklist

Liberty Mutual Insurance			1110 -	a o i rogiani oncomist
Lil	berty Mutual E&O Policy Coverage	Other Police		Notes on our Policy
1.	Pure Claims-Made Coverage Form vs Claims Made & Reported	Yes 🗆	No 🗆	Broadens reporting to as soon as practicable rather than within policy period
2.	Defense costs are in addition to the policy limits	Yes 🗌	No 🗆	Defense costs do not exhaust available limits
	Broad definition of Professional Services	Yes 🗆	No 🗆	Includes duties such as insurance counselor, employee insurance benefits counselor, insurance expert witness, notary public, insurance instructor, premium finance and insurance-based risk management consultant or advisor
4.	Duty to defend includes groundless, false or fraudulent claims	Yes 🗆	No 🗆	oonburtan or unvisor
5.	First Dollar Defense	Yes 🗆	No 🗆	Option - No deductible applied to defense only claims
6.	Deductible reduction credit for claims free experience	Yes 🗆	No 🗆	10% Reduction per year without claims > \$5,000. (50%/\$10,000 max)
7.	100% Waiver of deductible	Yes 🗆	No 🗆	With written documentation of limits or coverage refusal (\$25,000 maximum waiver)
8.	Prior knowledge exclusion limited to knowledge of owners, officers or partners	Yes 🗆	No 🗆	
9.	Settlement provision includes two-sided consent to settle with coverage for 40% of any overage if settlement is rejected by you	Yes 🗆	No 🗆	Softened hammer clause - 40%/60% split of excess over proposed settlement
10.	Full Prior acts coverage available	Yes 🗆	No 🗆	To the extent previously covered
11.	Insurance carrier insolvency coverage	Yes 🗆	No 🗆	Subject to FSR by AM Best =>B+ or Demotech =>A or state guarantee fund membership
12.	Loss of Earnings for trial, hearing or arbitration attendance	Yes 🗆	No 🗆	Up to \$1,000 per person per day/\$50,000 per policy period
13.	Regulatory Investigation Coverage	Yes 🗆	No 🗆	\$75,000 per policy period
14.	Subpoena Response	Yes 🗌	No 🗆	Unlimited
15.	Pre-Claim Investigation Expenses	Yes 🗆	No 🗆	Unlimited
16.	Worldwide coverage	Yes 🗆	No 🗆	Coverage territory is worldwide provided claim is brought in USA, Puerto Rico, or Canada
	Personal & Advertising Injury Coverages	Yes 🗆	No 🗆	Includes libel, slander, infringement of advertising ideas or copyright
	Contractual liability	Yes 🗆	No 🗆	No exclusionary language
	Awareness Clause	Yes 🗌	No 🗆	Report incidents as claims
20.	Innocent Party covered	Yes□	No 🗆	Fraud and Knowingly wrongful acts
21.	Former and current principals & employees	Yes□	No 🗆	Automatically included as Insureds
22.	Former and current independent contractors	Yes 🗆	No 🗆	Automatically included as Insureds if not otherwise insured
23.	Punitive damages	Yes	No 🗆	Where allowed
24.	Aggregate deductible: 1x, 2x, and 3x	Yes 🗆	No 🗆	Option
	Data Compromise - Response Expenses	Yes	No 🗆	\$100,000 Limit at no additional cost
26.	Data Compromise – Defense & Liability	Yes 🗆	No 🗆	\$100,000 Limit at no additional cost
27.	Streamlined Renewal Processing	Yes 🗆	No 🗆	Eligible risks complete brief questionnaire in lieu of full application

Other Coverages & Payment Options		Other Policy		
1.	Extended reporting period: Broad Options	Yes 🗆	No 🗆	2 to 6 years
2.	Mutual funds	Yes 🗆	No 🗆	SEC registered only
3.	Prior Acts for Acquired Entities	Yes 🗆	№ □	Restricted availability - subject to Underwriting review
4.	Employment Practices Liability (EPL)Coverage	Yes 🗆	No 🗆	Available with limits up to \$1,000,000
5.	Payment Options	Yes 🗆	No 🗆	Full Pay and interest free installment options available
Cr	edits Available			
1.	E&O Risk Management Coursework	Yes 🗆	No 🗆	% Varies
2.	Claim Free three years and five years	Yes 🗆	No 🗆	% Varies
3.	Experience Rating	Yes 🗆	No 🗆	% Varies
4.	Personal Lines concentration	Yes 🗆	No 🗆	% Varies
5.	Incremental renewal/longevity credits	Yes 🗆	No 🗆	% Varies
6.	Carrier Customer Service Unit Use	Yes	No 🗆	Credit provided for formalized agreements
7.	Schedule Credits	-		Examples include AMS, written agency
		Yes 🗆	No 🗆	procedures, low turnover, continuing
				education, professional designations
Rates/Limits				
1.	Range of Limits and Deductibles available	Yes	No 🖳	Subject to Underwriting acceptability
2.	First Dollar Defense	Yes	No 🖳	Subject to Underwriting acceptability
	Aggregate Deductible	Yes□	No 🗀	Subject to Underwriting acceptability
Additional Benefits				
	, , ,	Yes 🗆	No 🗆	Includes Extra Expense Coverage &
1.				Additional deductible reduction benefits for
				Liberty Mutual/Safeco appointed agencies
2.	Free Advice Line for Insured Agencies	Yes□	No 🗀	Talk confidentially to a claim specialist
3.	Claim and Legal expertise	Yes 🗆	No 🗆	Specialized National Legal Network dedicated to Agents E&O
Liberty Mutual				
1.	Independent Agency Carrier	Yes 🗆	No 🗆	Strong supporter of Independent Agents
2.	Program Inception/Continuous Service	Yes	No 🗆	Agents E&O since 1983
3.	Financial Stability/Ratings	Yes 🗆	No 🗆	AM Best rated A XV

(This brief discussion does not replace the policy. Please ask for a specimen policy and endorsements if a complete analysis of coverage is needed)

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